

## TERMS AND CONDITIONS

### TANGERINE NBN® BUNDLE & SAVE OFFER

This offer provides Tangerine nbn® customers with an ongoing discount of 10% off the Recommended Retail Price (**RRP**) of Tangerine mobile and/or mobile broadband plans (**Discount**) while you have an active Tangerine nbn® service on the same account. The offer is valid from 1 October 2024 until varied or withdrawn by Tangerine, which it may do at any time by providing notice.

This offer is available to new and existing Tangerine nbn® customers that have Tangerine mobile and/or mobile broadband plan(s) on the same account as an active Tangerine nbn® on or after 1 October 2024. If you cease to have an active Tangerine nbn® service on your account, the Discount will be removed and the cost of any mobile and/or mobile broadband plan(s) remaining on your account will revert to the RRP current at that time. The RRP's of Tangerine plans are available on the [Tangerine website](#) and are subject to change in accordance with our [Standard Form of Agreement](#).

This offer is subject to the full terms and conditions and eligibility criteria below:

1. This offer provides eligible customers with a Discount on the monthly fees that apply to your mobile and/or mobile broadband plan fees while you also hold an active Tangerine nbn® service on the same account.
2. The Discount applicable to your mobile and/or mobile broadband plan(s) will automatically be deducted from the RRP when you pay at checkout (if applicable) and from your ongoing monthly invoices on or after 1 October 2024 (subject to section 4) until the earlier of:
  - a. the date when you cancel your mobile and/or mobile broadband service;
  - b. you cease to be eligible for the Discount because you no longer hold an active Tangerine nbn® service on the same account; or
  - c. Tangerine provides reasonable notice to you that the offer is being varied or withdrawn.
3. This offer is only available to customers who hold an active Tangerine nbn® service on the same account with a Tangerine mobile broadband and/or mobile service.
4. For customers that purchase new mobile and/or mobile broadband plans in combination with a new nbn® plan on or after 1 October 2024, the Discount will be applied to your mobile and/or mobile broadband plan fees at check out, and will be applied to your ongoing monthly invoices issued on and from the date on which your nbn® service is activated.
5. For customers that already held mobile and/or mobile broadband plan(s) purchased on the same account as an active nbn® plan before 1 October 2024, the Discount will be applied to your mobile and/or mobile broadband plan fees via your ongoing monthly invoices issued on and after 1 October 2024.
6. For customers that already held a mobile and/or mobile broadband plan(s) purchased before 1 October 2024 and subsequently purchase an nbn® service on or after 1 October 2024, the Discount will be applied to your mobile and/or mobile broadband plan fees via your ongoing monthly invoices issued on and from the date on which your nbn® service is activated.
7. For customers that already held an nbn® service purchased before 1 October 2024 and subsequently purchase a mobile and/or mobile broadband service on or after 1 October 2024, the Discount will be applied to your mobile and/or mobile broadband plan fees at check out, and will be applied to your ongoing monthly invoices issued on and from the date you purchased your mobile and/or mobile broadband service.

8. If you cease to hold an active Tangerine nbn<sup>®</sup> service at any time while you are receiving a Discount under this offer, this will result in you forfeiting the Discount on your mobile and/or mobile broadband plan fees. Access to the Discount may be revoked with effect from the month in which you cease to hold an active Tangerine nbn<sup>®</sup> service, with the cost of your mobile and/or mobile broadband plans reverting to the RRP current at that time.
9. If your nbn<sup>®</sup> service becomes temporarily inactive (for example due to relocation of your service and/or time taken to upgrade your nbn<sup>®</sup> service to FTTP), the Discount for mobile and/or mobile broadband may be revoked for the period of time in which your nbn<sup>®</sup> service is inactive. Once your nbn<sup>®</sup> service becomes active again (for example when your relocation or Fibre upgrade is completed) the Discount will again be applied from the next invoice issued after that date.
10. If you have any discounts applied to your mobile and/or mobile broadband plan fees from other Tangerine offers (including the Bupa mobile offer), the discount from the other offer(s) will be applied to your mobile and/or mobile broadband service first, then the Discount from this bundle offer will be applied to the remaining amount.
11. All Discounts available under this offer apply to mobile and/or mobile broadband plan fees only and do not apply to the following:
  - a. Home Voice plan fees;
  - b. any hardware charges. If you choose to purchase a modem rather than bring your own (**BYO**) you will be charged for the cost of the modem at the time of application. Modems supplied by Tangerine are unlocked and may be able to be used with another nbn<sup>®</sup> service provider;
  - c. any nbn<sup>®</sup> New Development Fee charge or nbn<sup>®</sup> New Copper Pair charge. These are charges that are passed through from NBN Co; and
  - d. Any additional services, charges or usage outside of your base monthly mobile, mobile broadband or nbn<sup>®</sup> plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
  - e. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
12. Not all plans are available at all premises. Please ensure you use our website address-checking tool to establish whether your selected plan is available to you. If your premise is in the nbn<sup>®</sup> sky muster satellite region or you fall outside of the nbn<sup>®</sup> footprint this offer will not be available to you.
13. This offer is offered on a no fixed-term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 6 months forfeits any remaining discounted months.
14. This offer cannot be transferred to another person or party.
15. The RRPs of Tangerine mobile, nbn<sup>®</sup> and/or mobile broadband plans may be changed at any time by giving 30 days written notice. The current RRPs will be the price shown on the Tangerine website.
16. This offer may be cancelled, varied or withdrawn by Tangerine at any time, subject to providing customers that may have a Discounted service under this offer with reasonable written notice.
17. If you sign up, Tangerine will be your service provider and the provision of your services is subject to our [Standard Form of Agreement](#) and these Terms and Conditions.
18. All Tangerine services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.