

## Tangerine Bupa member mobile offer

### Terms and conditions

Plan	12GB	25GB	32GB	50GB	80GB	150GB
Network access	4G	4G	5G*	5G*	5G*	5G*
Plan download speed caps~	Capped at 100 Mbps (4G)	Capped at 100 Mbps (4G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Price for first 2 months	\$0	\$0	\$0	\$0	\$0	\$0
Monthly Plan Fee RRP	\$22	\$27	\$33	\$38	\$45	\$58

\*5G network access requires a compatible mobile phone and is only available in selected areas

~ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

This offer provides eligible Bupa members with 2 months free plan fees if they sign up to a new Tangerine 4G or 5G mobile plan for the first time and checkout between 27/06/23 and 10:00pm AEST on 30/09/24 using a unique discount code provided by Bupa (**Discount Code**). This offer is not available to customers with existing Tangerine mobile services activated on or after 21/9/2022 who are upgrading or downgrading an existing plan.

The 2 months free plan fees is a promotional period and commences from the day your first eligible Tangerine mobile service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRP's of Tangerine mobile plans are available on the Tangerine website and are subject to change in accordance with our [Standard Form of Agreement](#).

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 9.00am 27/06/2023 and ends on 10:00pm AEST 30/09/24. Sign-ups for new Tangerine mobile services completed outside of the promotional period (27/06/23 – 30/09/24) will not be eligible to receive the 2-months free plan fees offer.
2. This offer is only available to eligible Bupa members who checkout by entering the Discount Code into the Tangerine offer page (outlined in section 5) and complete the sign-up process for a new mobile plan online.
3. If you have any active Tangerine mobile services or have previously held a Tangerine mobile service, you are ineligible for this offer.
4. The offer of 2 months free plan fees on your new mobile plan will commence from the day that your first mobile service is activated and will run for 2 months. This offer is a once off discount to be applied monthly over a period of 2 months.

5. **IMPORTANT:** The Discount Code is a single use code that can only be redeemed by ordering through the following Tangerine website offer page:  
<https://www.tangerinetelecom.com.au/nbn/bupa-offer>
6. **To access this offer, you must sign up using the offer page outlined in section 5.** Any orders through other Tangerine webpages will not be eligible to receive this offer.
7. Once you sign up to Tangerine under this offer, you will have 14 days to activate your SIM card. Failure to activate your SIM card within 14 days will forfeit the 2 months free plan fees and the cost of your plan will revert to the RRP current at that time.
8. After this promotional period the cost of your mobile plan will revert to the RRP current at that time.
9. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis;
  - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.
10. This offer can be used in conjunction with the Tangerine Mobile Double Data offer, Bupa Member nbn® Discount Fibre Upgrade offer and/or base Bupa Member nbn® offer.
11. **Important:** This offer can be used in conjunction with the Bupa member nbn® offer (full terms and conditions available [here](#)). However, as the Discount Code is single use, to access the Bupa member nbn® offer **and** this offer, the nbn® service must be purchased in the same transaction as any mobile service(s).
12. This offer will apply to a maximum of 5 mobile services per account. As the Discount Code is single use, **all mobile service(s)** must be purchased in the same transaction.
13. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 2 months forfeits any remaining discounted months.
14. If you upgrade or downgrade to a different Tangerine mobile plan during the 2-month period, you will continue to receive the offer on the new plan for the remaining portion of the 2-month discount.
15. This offer cannot be transferred to another person or party.
16. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
17. This offer may be cancelled, varied or withdrawn by Tangerine at any time subject to providing advance written notice.
18. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
19. Discount code is valid for single use only and expires after checkout.
20. If you sign up, Tangerine will be your service provider and the provision of your Tangerine mobile service will be subject to these offer terms, as well as Tangerine's standard terms of service and policies available on the [Policies](#) page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.